



# AFTER A FIRE

## Home Tips

8 Steps to do and NOT to do after a fire!

## 24-HOUR

EMERGENCY RESPONSE

**Our Emergency Services Include:**

- » Water, Sewage, Wind, Fire, or Smoke Damage
- » Emergency Board Up Services
- » Mold Remediation
- » Duct, Vandalism, or Crime Scene Cleaning
- » Content Pack-Out Services
- » Thermal Building Diagnostics



### SPECIALIZING IN BOARD UP SERVICES

In the event of a fire, let First Restoration Services help take care of you. We can board up your home or business. For immediate response, 24-Hours a day:

» **CALL 828-684-1582**  
[www.firstrestorationwnc.com](http://www.firstrestorationwnc.com)



For 25 years First Restoration Services has been providing quality restoration and emergency services to all of WNC.



Recovering from a fire can be a physically and mentally draining process. When fire strikes, lives are suddenly turned upside down. The hardest part can be knowing where to begin and who to contact.

### WHAT TO DO AFTER A FIRE

- 1 Secure the property and retain a contractor to board up windows, roofs, or other penetrations in order to prevent additional damage (First Restoration Services: 828-684-1582).
- 2 If you need emergency housing, food, clothing, basic furniture, counseling for you or your children, you may contact the Red Cross, Salvation Army or your church.
- 3 Contact your insurance agent.
- 4 If weather permits open windows for ventilation.
- 5 If electricity is off empty refrigerators and freezers.
- 6 Call plumber to drain and blow out all water lines, if heat is off in winter (also known as winterizing your home).
- 7 Retain receipts for any money you spend. These receipts may be necessary for possible insurance reimbursements.
- 8 Nothing should be thrown away until the items are listed on an inventory of damaged belongings (for the insurance company to reimburse).

### WHAT NOT TO DO AFTER A FIRE

- 1 Do not enter the structure without the proper Personal Protective Equipment.
- 2 Do not enter the structure until you meet with the Fire Official in charge. Inform the Fire Official of the presence of important papers or valuables.
- 3 Do not wipe or attempt to wash fire residues from walls, ceilings, contents, or other absorbent surfaces without professional assistance (First Restoration Services: 828-684-1582).
- 4 Do not use carpeting or upholstered furniture impacted by heavy smoke residue or debris.
- 5 Do not use food items or canned goods exposed to heat.
- 6 Do not turn on computers, televisions, stereos or electrical appliances until they have been cleaned and checked.
- 7 Do not touch anything. Oil from your hands can permeate upholstery, walls, and woodwork, causing additional damage.
- 8 Do not use any electric fixtures, switches, or outlets.

### IMPORTANT PHONE NUMBERS

- Fire » \_\_\_\_\_
- Police » \_\_\_\_\_
- Local Fire Inspector » \_\_\_\_\_
- Local Building Inspector » \_\_\_\_\_
- Insurance Company » \_\_\_\_\_
- Local Red Cross » \_\_\_\_\_
- Local Salvation Army » \_\_\_\_\_
- County/City Social Services » \_\_\_\_\_
- Records Bureau » \_\_\_\_\_
- Bank » \_\_\_\_\_
- Carpenter » \_\_\_\_\_
- Local Restoration Company » \_\_\_\_\_

### NOTES

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